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Healthcare Licensing and Surveys

PRINTED: 09/10/2020
FORM APPROVED

Healthcare Licensing and Surveys

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	BH011	A. BUILDING _____ B. WING _____	08/27/2020

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WILLOW CREEK HOMES OF WORLAND	711 SOUTH 15TH STREET WORLAND, WY 82401

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Opening Comments Rules and Regulations used for this survey are: Rules and Regulations for Program Administration of Boarding Homes, Chapter 8, effective 12/11/1998 Rules and Regulation for Licensure of Boarding Homes, Chapter 7, effective 12/10/1998. A COVID-19 focused infection control survey was conducted by Healthcare Licensing and Surveys on 8/26/20.	S 000		
S4066	Ch 8 Sec 10 (g) Food Service and Nutrition (g) The kitchen and dining area shall be kept clean, sanitary and provided with suitable furniture and adequate space to comfortably seat all residents. This State Rule and Regulation Is not met as evidenced by: This REQUIREMENT is not met as evidenced by: Based on review of policy and staff interview the facility failed to ensure adequate space for social distancing of residents during meals for 8 of 8 residents. The findings were: Interview with the facility manager on 8/26/20 at 10:30 AM revealed the facility was continuing to hold communal dining for all residents. The facility manager confirmed she was aware residents should be 6 feet apart in communal areas. Review of an undated policy titled "Willow Creek Communities COVID-19 Temporary Risk Management Procedures" showed it failed to address the need for social distancing during	S4066		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: Jason Mackellar | TITLE: President | (X6) DATE: 9/15/20

12/31/20 - POC accepted by Jason Cooney on 12/11/20, owner notified by voice mail on 12/11/20. J. VanDegler

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S4066	Continued From page 1 meals.	S4066		

Sm 9/15/20

Willow Creek
ElderCare Communities

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Worland

ID Prefix Tag

S4066 Ch 8 Sec 10 (g) Food Services & Nutrition

Corporate office Submission of this response and Plan of Correction is NOT a legal admission that a deficiency exists or, that this Statement of Deficiencies was correctly cited, and is also NOT to be construed as an admission against interest by Willow Creek Community, or any employees, agents, or other individuals who drafted or may be discussed in the response or Plan of Correction. In addition, preparation and submission of this Plan of Correction does NOT constitute an admission or agreement of any kind by Willow Creek Community of the truth of any facts alleged or the correctness of any conclusions set forth in this allegation by the survey agency.

- Staff will follow procedures for dining with social distancing, alternate dining times & other dining arrangements.
- Corporate officer and manager will additionally review the dining policy with staff, recommended seating arrangements & split dining times that better suite social distancing recommendations.
- Manager will review with residents, enhanced seating and dining arrangements that better suite social distancing and alternate dining time recommendations.
- Dining tables have been arranged and marked for social distancing as recommended and split dining times reviewed.
- Residents have signed up for split mealtimes and dining in rooms for added diversity and social distancing efforts.
- Corporate officer and Manager will review training and dining services in 1 week from training.
- Corporate will review with Management in upcoming QA meeting the success and implementation of social distancing while dining along with policies and procedures reviewed with staff and residents. We will conduct another QA review in one month to review success.

- Date of compliance 9/29/2020

Eric McMillan, President: _____ Date: _____